

Considerate Constructors Scheme

Monitor's Site Report



Project name	Brindle Road Housing, Bamber Bridge		
Contractor name	Eric Wright Construction Ltd		
Onsite contact(s)	Joel Casstles		
Site ID number	80900	Visit no.	2
		Visit date	17/02/2015

Site description, context and location

This project involved demolition works and the new build of 34 properties, 10 of which are apartments. The site boundary consists of local authority and private homes along with some trees close to the front.

Checklist section	1 st visit	2 nd visit	Score descriptor
1. Care about Appearance	7	8	/10
2. Respect the Community	7	7	/10
3. Protect the Environment	8	8	/10
4. Secure everyone's Safety	8	8	/10
5. Value their Workforce	7	7	/10
Total score	37	38	/50

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

It is positive to note the improvement in appearance since the previous visit. This improvement has been made since the road into site has been tarmacked, which will reduce the amount of mud being taken onto adjacent streets.

The community continues to be considered to a very good standard with goodwill gestures including donating wood to local high school for bird boxes. A visit to a local primary school is planned.

Environmental and Safety are clear business priorities reflected in the management systems observed being implemented on site. It is pleasing to see the developments, particularly in regards to environmental, being adopted by the organisation and I look forward to the targets being set for next year.

The workforce are also supported as observed in the very good standard of welfare facilities provided and ample healthy lifestyle information. It would be beneficial to formalise the frequency of Toolbox Talks required.

My sincere thanks to the project team for their hospitality during this second visit to site.

Innovative activities

1. Appearance	
2. Community	
3. Environment	
4. Safety	
5. Workforce	

While an innovative activity is required to achieve a score of 10 in any section, such activities will be recorded regardless of score. When recorded on a visit where a score of 10 has not been achieved, the activity may count towards achieving a 10 score on subsequent visits. An innovative activity will only count once towards a 10 score unless it is further developed and improved. See 'Site Scoring Explained' for further details.

Monitor name	Emma Hirst Grad IOSH AIEMA MIIRSM
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Monitor's Site Report - Detailed summary of findings



Project name	Brindle Road Housing, Bamber Bridge		
Site ID number	80900	Visit no.	2
		Visit date	17/02/2015

1. Care about Appearance

<i>First visit findings and score</i>	7	/10
<p>The external appearance of the site presented a positive image of the industry with a very good first impression, good signage, no obstructions, mud, debris or litter. The site is surrounded by heras fencing as well as existing palleside/concrete walls, rather than solid hoarding all around. The site appeared very well organised, clean and tidy and labourers make sure that the public and visitors see a clean and tidy site. A road sweeper is on site twice weekly or as needed and skips are out of view, covered when not in use and lidded for municipal waste. The appearance of all facilities, stored materials presented a positive image however the route to the site offices is not flagged. The overall appearance of the workforce presented a positive image with all operatives appearing very clean and tidy. The smoking rules require smoking be done in discreet, designated area only. The new corporate identity is promoted through flags which are the first thing you see when approaching the site. The site would control subcontractor's attitudes to appearance with a 24hour clean up notice however non have been issued as of yet.</p>		
<i>Second visit update and score</i>	8	/10
<p>The first impressions from the appearance of the site has improved further since the previous visit. There is a tarmacked entrance road into the site which has improved the access and prevent any mud going onto neighbouring roads. The roadsweeper is on site as required. A new 'Resource Plan' is being rolled out which includes checklists for Site Managers to complete and there is an associated reward scheme with it. The appearance of operatives continues to be very good.</p>		

2. Respect the Community

<i>First visit findings and score</i>	7	/10
<p>The neighbours that are affected by the work have been identified within the pre-start information of the project. They were issued with newsletters prior to works commencing and are kept informed of the site progress by the Site team who show sensitivity, courtesy and respect. All reasonable efforts are being made to minimise the impact of deliveries and parking by parking on the local industrial estate and on site. No vehicles are parked on the road. The site is supporting the local business community through the nearby builders merchants and sandwiches shops. As a goodwill gesture the site has donated timber doors and bricks from the demolition to the local neighbours as well as donating to Brockholes wildlife trust. The site has made contact with the local primary school and a visit is planned. 50% of the site's labour is local (within 25 mile radius) – it would be good to know how much is within 10 miles. Complaints and compliments are recorded in the site diary and remedied by the Site Manager. The site also has regular chats with representatives from the local community group.</p>		
<i>Second visit update and score</i>	7	/10
<p>Community standards are being maintained to a very good standard. Relationships with local neighbours continue with regular communications regarding progress by the Site Manager. An attempt has been made with the local primary school although no success in arranging a visit as yet. Parking rules on adjacent stress are covered during induction. The site is supporting the 'Language' initiative with bad language actively discouraged on site. The site donated some timber to the adjacent High School for a bid box project. Local spend is calculated within 25 miles or as required by the Client.</p>		

3. Protect the Environment

<i>First visit findings and score</i>	8	/10
<p>Environmental issues are identified, managed and promoted by the company with a signed Environmental Policy Statement displayed in the canteen and key environmental risks of TPOs identified at the pre-construction phase. Waste is being avoided with the implementation of the Site Waste Management Plan which shows 100% of waste being reported as diverted from landfill – this is displayed on the site noticeboard. Packaging, timber and inert materials are being segregated to reduce the amount of waste sent to landfill. Carbon footprint monitoring (including water, electric meter readings and travel mileage) is being undertaken and the details logged onto an online system. The site has measured their carbon footprint at 24.38 tonnes but no targets have been set yet to reduce this amount. There have been complaints regarding noise levels on site whci is being monitored. The site is considering a planting scheme to improve the ecology and biodiversity of the site. Tanks are bunded on site with drip trays and a spill kit nearby.</p>		
<i>Second visit update and score</i>	8	/10
<p>An excellent standard of environmental management is being achieved. 100% of waste is being diverted from landfill and this is promoted on site. The Carbon footprint calculations are also displayed as 74.28 tonnes – these are collated to ensure ESOS compliance. Figures are collated to gather bench mark data for targets next year. No rainwater harvesting is taking place. No piling was carried out to ensure minimal noise to local neighbours. A noise meter is kept on site to monitor noise levels. A legacy is being considered by donating £100 to the local wildlife trust for specialist Scythes in association with other site.</p>		

4. Secure everyone's **Safety**

<i>First visit findings and score</i>	8	/10
<p>The site ensures the safety through the arrangements details in the Construction Phase Plan (reviewed 07/09/2014). Fortnightly safety inspections take place and 3 first aid trained personnel are on site. Directions to the nearest A&E unit are displayed. The site security includes secure HERAS fencing to prevent risks to neighbours/public. A traffic management plan has been developed and communicated to suppliers along with agreed delivery times planned for outside of school traffic to show respect for the local community which is primarily made up of families with young children. A banksman is used to supervise reversing vehicles onto local roads. Safety initiatives to ensure continuous safety improvements include informal safety meetings and toolbox talks the most recent being Housekeeping on 01/09/2014. The Site encourages attitudes and behaviours that enhance safety performance through the induction process and an informal, hands on management approach. Emergency procedures are displayed in the site office with a fire drill undertaken on 10/10/14 and planned to be carried out every month. Accidents, incidents and near misses are recorded with analysing done at Head Office to identify trends and prevent reoccurrence. The site holds a monthly health and safety meetings. Eric Wrights have a training academy which also involves subcontractors and forklift training has recently been carried out.</p>		
<i>Second visit update and score</i>	8	/10
<p>The excellent standards for health and safety continue to be maintained. A fire drill was undertaken in November and in January to test the evacuation procedures. Site specific training needs are addressed through toolbox talks – most recently on Dust last week by the H&S Team. Competence requirements are addressed with training – recently for plant training including Forklift/Roller/Dumpers. There has been one minor accident which has been recorded and reported internally. A banksman continues to supervise deliveries and on site traffic.</p>		

5. Value their **Workforce**

<i>First visit findings and score</i>	7	/10
<p>The site demonstrates a commitment to the respect and fair treatment of all operatives. The site has provided a good standard of welfare facilities, including M/F toilets and canteen facilities which were suitable for those of limited abilities, lockers are also provided. Personal development needs of those on site are addressed through site specific tool box talks relative to the current activities and risks on site, most recently on housekeeping although the frequency of these talks is not formalised. The health and wellbeing of operatives is addressed through Face Fit testing. A doctor visits the site every week and appointments can be made. Men's health signage is displayed in the canteen and monthly wellbeing campaigns are promoted. A site cleaning regime includes cleaning being carried out 3 times a week by the labourers which is done to a high standard – there is signage displayed to encourage good housekeeping in the facilities. The company ensures the workforce feels involved and encouraged to give feedback and through having an open door policy.</p>		
<i>Second visit update and score</i>	7	/10
<p>The value of the workforce continues to be very well reflected in the Health & Wellbeing topic – most recently on 'Heart Disease'. The cleaning of the welfare facilities has been increased to five times per week to reflect the increased number of operatives on the site. Face fit testing has been carried out for directly employed and subcontractors on site by the H&S Team. The frequency of toolbox talks has not yet been formalised.</p>		

1st Visit score	37	/50
2nd Visit score	38	/50

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*